May 12, 2016

Dear Editor, the News;

This letter is written with much appreciation to the many individuals responsible in helping to make **The 2016 Lawrence County Treasurer's Tax Outreach Program** such an incredible success this year!

As I traveled throughout the county these past three months visiting 23 boroughs and townships, I was greeted by courteous and professional employees all of which their support, cooperation and kindness is to be commended.

It is with great enthusiasm that I report a total of approximately **$670K** was collected during the **2016** county tax outreach program. I'm grateful to the taxpayers who embraced this program to satisfy their 2016 county real estate taxes. It is always such a joy and very rewarding for me to visit, meet, converse and to serve old and new acquaintances. This program has been a bridge that has personified county and municipal government working together on behalf of the taxpayers of Lawrence County.

Seeds were planted for a pilot county tax outreach program back in 2008 when that first year, $11K was collected. News of the service helped garner county tax outreach collections of approximately $95K in 2009, $177K in 2010, $224K in 2011, $340K in 2012, $518K in 2013, $467K in 2014 and $570K in 2015.

I would also like to take this opportunity to thank all of the Lawrence County taxpayers who paid their county taxes in such an expedient fashion these past months. Because of your efforts, I am happy to report that approximately **$19M** dollars was collected through the end of the discount period for 2016.

In closing, please know that innovation coupled with superior customer service will always be evident in your Lawrence County Treasurer's office because serving you the public is our passion. Customer Service is *not* a department, it is an attitude!

Respectfully yours,

Richard L. Rapone
Lawrence County Treasurer